

Top News Item

1. If you require assistance now that you are in the new system, there are 2 methods:
 - a) If you have an access or permission issue, or you have functionality or data issues, please submit a ticket through the [HUB system](#).
 - a) If you are struggling with how to do something, please submit your question to our ACE [website](#). Your message will be triaged to the correct person to help with your question as soon as possible.

Important Dates:

August 3, 2021: Go Live date- The first phase of the new system is fully operational

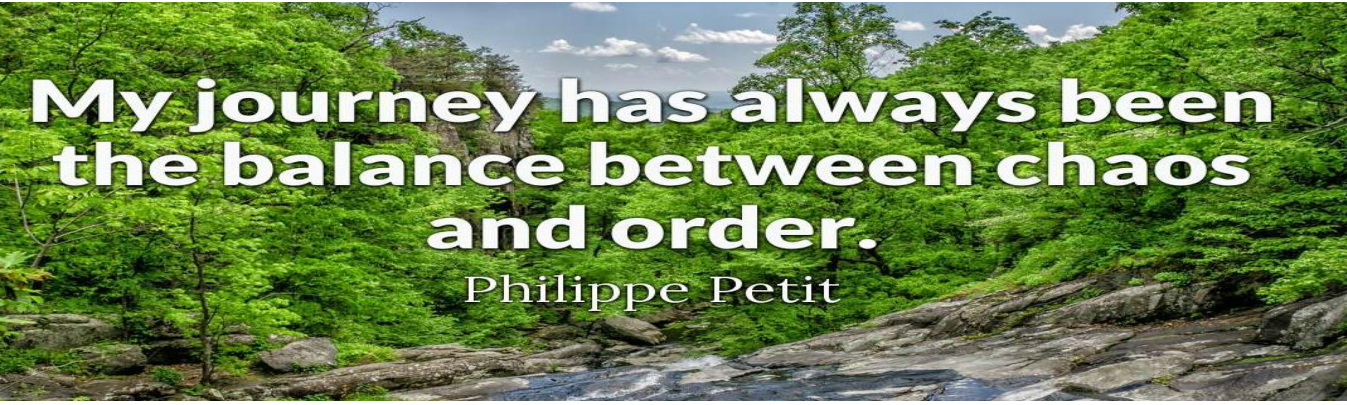
September 30, 2021: Student planning and degree audit will be launched- Students will be able to plan their academic journey with this tool



We are live!

- The new system is now live! We hope that your first use of the system has gone well, but if not, please be patient. It may not always work in the manner you are accustomed. That is expected with the launch of a new system of this magnitude. We will continue to address any challenges that surface.
- For faculty members, please note that the training video has student data blurred on purpose for privacy reasons. The video is to assist in navigating the system, so the details are not as important.

Please submit any other questions that you may have [here](#)



**My journey has always been
the balance between chaos
and order.**

Philippe Petit

Please visit Ace.acadiau.ca

