

Top 3 News Items

1. On Monday August 9, the project team had a kick-off meeting with our vendor and several stakeholders for the student planning and degree audit module. Exciting times!
2. Thanks to everyone who have posted a question. As a reminder if you require assistance, there are 2 methods:
 - a. If you have an access or permission issue, or you have functionality or data issues, please submit a ticket through the [HUB system](#).
 - b. If you are struggling with how to do something, please submit your question to our ACE [website](#). Your message will be triaged to the correct person to help with your question as soon as possible.
3. It is our intent to provide a “Tips and Tricks” sheet for users of the new system. Please feel free to share your favorite idea and we will share it with our community. We are all in this together

“Everything will be okay in the end. If it isn’t okay, it isn’t the end.”

—Paulo Coelho

August 11, 2021
Bulletin Issue 46



- Thanks to everyone for your perseverance in the first week of the new system. We have had both triumphs and challenges, and, with your help, we have faced all of them.
- Our training material is being housed on the HUB. You can find it all [here](#). This includes faculty and students training videos.
- For faculty members, please note that the training video is meant to help with navigation in the system. It was done in the test environment so the screens may look a little different than your Colleague Self Service pages.

Please submit any other questions that you may have [here](#)

Important Dates:

September 30, 2021: Student planning and degree audit will be launched- Students will be able to plan their academic journey with this tool

Please visit Ace.acadiau.ca

