

Top 3 News Items

1. Thanks to everyone for your patience as we try to sort out the challenges with Colleague. The biggest challenge that we have had to date is getting the permissions right in the new system based on the policy direction provided to the project team.
2. If you have an access or permission issue, or you have functionality or data issues, please submit a ticket through the HUB system.
3. The priority sequence for dealing with HUB tickets is given to students with issues. We want to ensure that they can register and be “whole” for the start of term. From there we will address faculty issues where grading is urgent. All tickets will be addressed but there needs to be a priority sequence.

Important Dates:

September 30, 2021: Student planning and degree audit will be launched- **Students will be able to plan their academic journey with this tool**

- If you are struggling with how to do something, please submit your question to our ACE [website](#). Your message will be triaged to the correct person to help with your question as soon as possible.
- We are working on a reporting system where people can retrieve information on class lists. Other reporting will be available based on the direction of the steering committee.

Please submit any other questions that you may have [here](#)

